



THE CENTER FOR FAMILY SERVICES  
OF PALM BEACH COUNTY, INC.

# ANNUAL REPORT

2007-2008





Dorla Leslie



Jean Meisenzahl

## Message from the Executive Director and Board Chairman

We are proud to share with you our Annual Report for the 2007/2008 fiscal year. As we reach another milestone in our 47 years of serving the needs of Palm Beach County residents, we are grateful to our partners, our funders and our dedicated staff for helping us turn lives around and make such a difference in our community.

The economic challenges of the past year have never hit closer to home than in the past twelve months, with foreclosure rates skyrocketing and our community being impacted with the severe economic downturn. As resources decline, the need increases, and through our varied programs, we have continued to make life-changing strides for those whom we serve in our community.

Our team of caring, professional staff have been at the forefront of providing counseling services to those that are experiencing stress, homeless prevention services to those affected by layoffs and foreclosures, and early childhood education services to assist parents in bonding with their children, thereby laying the foundation for future success.

As we continue our mission of strengthening families, we are proud of the partnerships that we have formed along the way. Over the past year, in collaboration with the Walter & Adi Blum Foundation, the Scaife Family Foundation and Bethesda-by-the-Sea Episcopal Church, we constructed a playground at Pat Reeves Village, for the use of the homeless families and children that we serve. We are also grateful to the Lost Tree Village Charitable Foundation for their help in refurbishing the apartments at our shelter. Each and every donation that we receive strengthens our capacity to serve the disadvantaged in our community.

Palm Beach County has recently developed a ten-year plan to end homelessness, and as part of our commitment to that end, The Center partnered with other homeless service providers in crafting the plan. This initiative brings together local government, business leaders and social service agencies in a coordinated effort to end the vicious cycle of homelessness for residents of Palm Beach County. Heartfelt thanks to all our compassionate donors who share in our mission and support our efforts to promote the well-being of families and children in need.

*Dorla Leslie*  
EXECUTIVE DIRECTOR

*Jean Meisenzahl*  
BOARD CHAIRMAN

## 2007-2008 BOARD OF DIRECTORS

Kathryn Beamer	Jean Meisenzahl
Michael Dixon	David Spector
Elizabeth Erdmann	Karen Swanson
Scott Greenberg	Peter Wellman
Anthony Marino, Jr.	Jeanmarie Whalen



THE CENTER FOR FAMILY SERVICES  
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## Mission Statement

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*Strengthening families through counseling,  
education and homeless intervention.*



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## OUR PROGRAMS

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### HOMELESS INTERVENTION

#### **PAT REEVES VILLAGE – PROGRAM REACH** **Emergency Shelter and Services for Homeless Families**

Pat Reeves Village/Program REACH is a member of a collaborative of service providers representing a continuum of care for the homeless and homeless at-risk in Palm Beach County. Pat Reeves Village is an emergency shelter for homeless families with dependent children and is staffed 24 hours a day, 7 days a week. Families in the shelter are part of a structured, supportive program that includes crisis counseling provided by The Center. Residents with other needs are linked with collaborative agencies, after-school tutoring by Palm Beach County School District teachers is provided to children at the shelter, and families receive budgeting and employment counseling. CFS also operates Program REACH which provides temporary emergency shelter in area motels for homeless families. For people at imminent risk of homelessness, this program provides food vouchers, assistance with rent, mortgage and utilities. We also provide relocation assistance (Traveler's Aid) for individuals who are stranded to return to their out-of-town families. Referrals, food, clothing and personal hygiene items are provided to the homeless and at-risk served by both programs.

#### **In 2007-08, Pat Reeves Village/Program REACH provided:**

- **Over 10,000 adults and children with basic services including shelter, food and clothing**
- **Over 19,000 nights of shelter assistance**
- **Over 11,000 referrals to link individuals and families to community resources**
- **More than 9,000 meals**
- **More than 3,000 transportation passes**

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## OUR PROGRAMS

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### COUNSELING

#### INDIVIDUAL AND FAMILY COUNSELING PROGRAM

The Individual and Family Counseling Program offers professional and confidential mental health counseling to individuals, families and children on an outpatient basis to assist with various problems including marital issues, family discord, substance abuse, domestic violence, grief and loss, trauma, depression, anxiety, and life transitions. The program helps individuals and families build upon their strengths and resources to develop strong social relationships, improve coping skills, lead satisfying, productive lives and gain knowledge of how to access necessary services.

**In 2007-08, the Counseling Program served 1,040 clients and provided 4,336 hours of counseling.**

#### EMPLOYEE ASSISTANCE PROGRAM

The Employee Assistance Program, *Life Enrichment EAP*, provides assessment, referral and brief solution-focused therapy. The goal of the EAP Program is to help employees find solutions to problems and issues that prevent them from being fully productive and effective in both their work and life. The EAP also provides consultative services to managers and human resource personnel on workforce issues, Department of Transportation compliance and Drug-Free Workplace programs. Our EAP staff develops and presents topics that include leadership training, supervisory training, balancing work and family, conflict resolution, Job Performance Appraisals as a management tool, and other workforce issues.

**In 2007-08, EAP served 507 clients and provided 2,143 hours of counseling.**

#### RECOVERY PROGRAM - Substance Abuse Treatment Services

CFS' Recovery Program provides the county's adults, adolescents and families with access to multi-level substance abuse treatment services tailored to meet their needs. We provide intervention, substance abuse education, crisis intervention, professional consultation, substance abuse assessment, case management, group, individual and family therapy aimed at breaking the cycle of addiction. The program utilizes an Early Intervention Program Model (EIP) to assist individuals and families in breaking the life-threatening cycle of chemical dependency. We collaborate with community stakeholders such as schools, law enforcement, state and county probation, traffic schools, the public defender's office and the county criminal and misdemeanor courts. The program is licensed through the Florida Department of Children and Families, Office of Alcohol, Drug and Mental Health (ADM), for District # 9 to provide substance abuse treatment services for adults and adolescents. All services are provided by professionally trained, licensed (or license eligible) clinicians, or Certified Addiction Professionals (CAP).

**In 2007-08, the Recovery Program served 393 individuals and provided 2,870 hours of counseling.**

#### PARTNERS FOR CHANGE

The Partners for Change project is an innovative, research based psychotherapy service designed around a Client-Directed, Outcome-Informed Therapy™ framework. The project serves adults who are experiencing problems with both substance use and co-occurring mental health issues. The program offers confidential outpatient therapy that recognizes client strengths and focuses on assisting clients to be successful with the goals they want to achieve. This unique approach views clients as valued partners in the change process and offers a systematic real-time outcome measurement process that maximizes effectiveness. Our staff are licensed, certified psychotherapists with graduate degrees and trained in a variety of research-based therapies in addition to the CDOI therapy approach. The project is state licensed and funded through the Department of Children and Families District 9 Substance Abuse and Mental Health office.

**In 2007-08, Partners for Change served 193 clients and provided 4,788 hours of counseling/services.**

#### FAST – Families Achieving Solutions Together

The FAST program provides free family therapy in the home to families who qualify. FAST recognizes that each family is made up of resilient and creative individuals who can work together to find solutions to a variety of concerns. A team of Solution-Focused therapists help families develop skills to enhance communication and parental development, to address child behavior problems in the home or school, and to cope with various losses including divorce, separation or the death of a loved one.

**In 2007-08, the FAST program served 67 families and provided 467 hours of therapy.**

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## OUR PROGRAMS

### SAFE KIDS PROGRAM Stop Abuse by Family Empowerment

SAFE Kids program is the only officially recognized Sexual Abuse Treatment Program (SATP) in Palm Beach County by the Florida Department of Health, Children's Medical Services. With more than 10,000 calls to our county's abuse hotline annually, and 1,200 of those reported as sexual maltreatment in nature, SAFE Kids provides a much-needed service in our community by helping children, their siblings, and parents learn ways to keep themselves safe and find ways to cope effectively with traumatic events. We provide therapy and advocacy for children and adults who are victims of sexual abuse, physical abuse, neglect, domestic violence, and/or other crimes. A team of qualified therapists, who are designated as Victim Services Practitioners through the Office of the Attorney General, provide comprehensive safety planning as well as various forms of play and activity to engage children as young as three in expressing their feelings. SAFE Kids partners with local experts in the areas of Play Therapy, Clinical Sexology, and Child & Adolescent Psychiatry to receive specialized training and support that enhance the provision of services to this vulnerable population. **In 2007-08, SAFE Kids served 268 children and adults and provided 1,666 hours of mental health counseling, crisis intervention, and advocacy.**

### EARLY CHILDHOOD EDUCATION

#### PARENTING SMART BABIES

Parenting Smart Babies (PSB) specializes in strengthening the social and emotional bond between infants and their parents and/or caregivers by showing families a myriad of fascinating ways to stimulate their child's amazing brain. Participants are given the tools to help them gain confidence in their ability to care for their baby. Meaningful interaction between caregivers and babies of all ages has a profound impact on a child's social, psychological, emotional and intellectual development. The more caregivers know about their baby's brain and developmental milestones, the more successful that child will be. Participants are given the opportunity to be linked to other community resources, offered monthly parent support meetings, family outings and program-sponsored events. PSB is free and available to families who live in Lake Worth (zip codes 33460, 33461, 33463) who are determined eligible by the Healthy Beginnings System. PSB serves families whose children are age 0-3 years. Participants may be, at the earliest, in their second trimester of pregnancy or already have a child who is age 27 months or younger. Eligible children must be cared for at home, rather than in a child-care setting. Families must speak English or Spanish and be available for home visits. An Infant Toddler Developmental Specialist contracted through Early Steps will modify the curriculum to fit the needs of children with identified developmental disabilities. **In 2007-08, Parenting Smart Babies served 200 children in 160 families.**

#### HIPPY Home Instruction for Parents of Preschool Youngsters

HIPPY is an instructional home-based program designed to help parents learn how to teach their three, four, and five-year old children. Parents are empowered to be their children's first teachers and create an educational environment in the home that promotes literacy. HIPPY is a proven alternative to universal pre-kindergarten and an excellent source for school readiness. HIPPY includes age appropriate intervention activities, which pursue the best interests of the child while encouraging a family commitment to fostering school readiness skills. The program is the largest in the State of Florida, placing Florida second on a national and international scale. There are five sites in Palm Beach County serving eleven geographical areas: West Palm Beach, Westgate, Pleasant City, Riviera Beach, Lake Worth, Boca Raton, Boynton, Delray Beach, South Bay, Pahokee and Belle Glade. All our HIPPY sites were awarded Stellar Program Status by HIPPY USA for performing exemplary service to families and children. **In 2007-08, HIPPY served 698 children from 673 families. 133 five-year olds graduated in June 2008 with the skills necessary to succeed in school.**



THE CENTER FOR FAMILY SERVICES  
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# Season in Review

## Inauguration of Family Enrichment Center



(From left) Board members Peter Wellman and Kathy Beamer Executive Director Dorla Leslie; Board Chairman Jean Meisenzahl; Board Treasurer Tony Marino, Jr.; and Vice Chairman Lisa Erdmann

The Center for Family Services held an Open House and Ribbon-Cutting to inaugurate its Family Enrichment Center. Located at 4101 Parker Avenue in West Palm Beach, the new building serves as the organization's main administrative office and counseling center. More than 100 supporters toured the facility, enjoying an exhibit of paintings by children from Pat Reeves Village shelter for homeless families with children, and performances by children from the HIPPY program.

## Dinner Dance Benefits Pat Reeves Village

Club Colette in Palm Beach was the intimate setting in January for the Fourth Annual Dinner Dance benefiting Pat Reeves Village shelter for homeless families with children.

Arlette and Robert Gordon served as chairmen, with Patrick Park as Grand Honorary Chairman. Elizabeth Bowden; Mary Fairbanks; Henry Fong; Carla and George Mann; and Anka Palitz were Honorary Chairmen. Guests enjoyed a cocktail reception, dinner and dancing to the Doug Verga Quartet, and a live auction conducted by Dick Robinson. Auction Sponsors were Emis Designs, Inc., and InterContinental Hong Kong. Neiman Marcus was the Gift Bag Sponsor.



Arlette and Robert Gordon

Photo credit: Lucien Capehart

## Tenth Annual Old Bags Luncheon



Mary Fairbanks and Betsy Meany, chairwomen

The Tenth Annual *Old Bags Luncheon*, held at The Breakers in March, was a resounding success, raising close to \$400,000 for programs provided to children who are victims of abuse, violence and/or homelessness.

Chaired by Mary Fairbanks and Betsy Meany, with Honorary Chairwomen Arlette Gordon and Karen Swanson, the event featured a magnificent silent auction of designer handbags and jewelry. Legendary stage and film star Patty Duke was the guest speaker.

Photo credit: Lucien Capehart

Saks Fifth Avenue was the Platinum Corporate Benefactor and Kaufmann de Suisse was Gold Corporate Benefactor, donating a *Soleil* diamond necklace in 18 karat gold as the grand raffle prize. The Silent Auction Benefactor was Neiman Marcus and the Silent Auction Patron was Jimmy Choo. Benefactors included: Jessie and Rand Araskog; BNY Mellon Wealth Management; Frances and Jeffrey Fisher; and Sheryll and David Harkins. Patrons included: Lawrence and Florence De George; Arlette and Robert Gordon; The Eleanor Patterson Reeves Foundation, Patty Myura, president; Karen and Dan Swanson; and Kathryn and Leo Vecellio.

## Golf Classic 2008



(From left) Kevin Cler, Pat Green, Jean Meisenzahl, Mike Fritz and Bill Maronet.

The Center for Family Services held its second annual Golf Classic in June at The Loxahatchee Club in Jupiter, raising more than \$60,000. The kick-off cocktail party and silent auction were sponsored by Ernst & Young LLP. The Baxter Foundation was the title sponsor of the tournament and other sponsors included: Advanced Financial Solutions; Doug and Peggy Briggs; Jim and Becky Dockter/ PBD, Inc.; Carl Domino, Inc.; Dorra & Dugan, C.P.A.; Hedrick Brothers Construction; The Himmel Foundation; Chris and Vicki Hunkler; Lighthouse Investment Partners, L.L.C.; The Palm Beach Post; and Publix Super Markets. The hole-in-one prize was sponsored by Arrigo Dodge Chrysler Jeep.

The committee included: Chairman Jean Meisenzahl, Karsten Amlie, Jon Colclasure, Jim Dockter, Carol Geaney, David Vorrath, Kim Walsh and Peter Wellman. CFS Executive Director Dorla Leslie presented an appreciation gift to Kevin Carroll and The Loxahatchee Club staff at the awards luncheon for their gracious hospitality in hosting the event for the past two years.

## HIPPY Awareness Day

The Center for Family Services held its Annual HIPPY Awareness Day in June, hosted by the Gaines Park Community Center and Pleasant City Multicultural Center. The theme, "Touching a Multitude of Lives," celebrated HIPPY participants' diversity and united more than 600 children



(From left) Tamera, Tamara and Tiara Tysinger

and families. The audience swayed to salsa music, Caribbean soca rhythms and more, as families highlighted their native cultures with a stage performance. Funders of the HIPPY program are: Children's Services Council, Palm Beach County Board of County Commissioners and University of South Florida.

# The Center for Family Services of Palm Beach County, Inc.

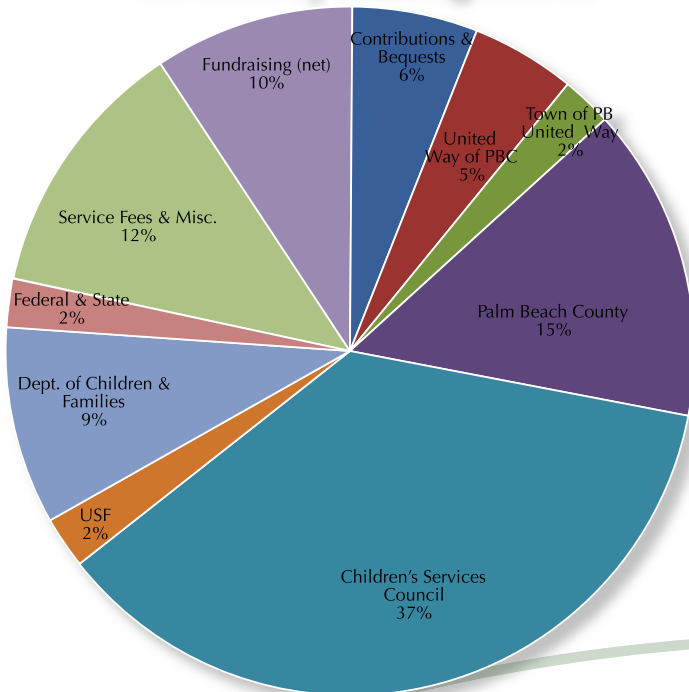
## STATEMENT OF FINANCIAL POSITION • June 30, 2008 and 2007

	<b>2008</b>	<b>2007</b>
Total Assets	\$2,722,893	2,985,121
Total Liabilities	980,478	1,190,590
Total Net Assets	1,742,415	1,794,531
<b>Total Liabilities and Net Assets</b>	<b>\$2,722,893</b>	<b>\$2,985,121</b>

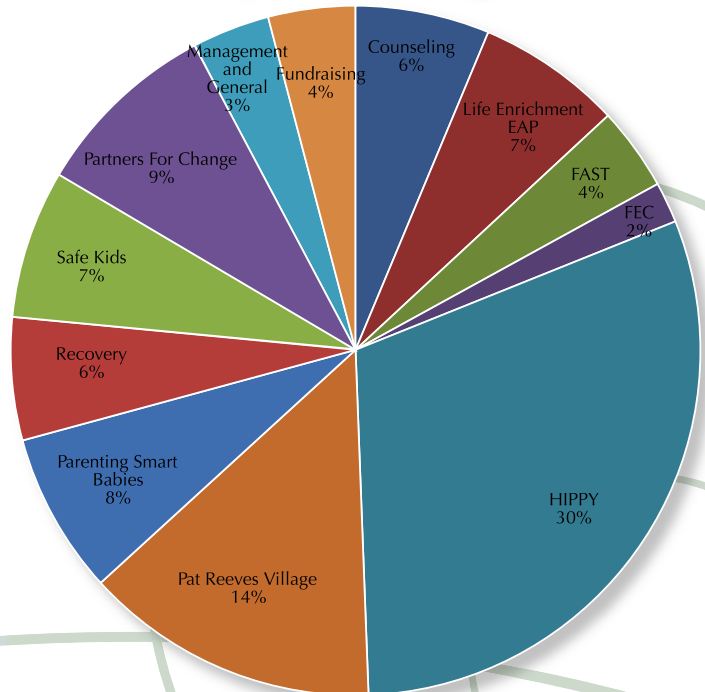
## STATEMENT OF ACTIVITIES

	<b>2008</b>	<b>2007</b>
<b>Support and Revenues</b>		
Contributions and Bequests	\$262,583	\$245,913
United Way Allocations	327,787	392,896
Governments Grants	2,925,157	3,035,101
Service Fees	539,374	585,039
Fundraising	597,612	687,350
Miscellaneous and Interest Income	5,081	15,467
<b>Total Support and Revenues</b>	<b>\$4,657,594</b>	<b>\$4,961,766</b>
<b>Expenses</b>		
Program	\$4,189,050	\$4,330,596
Management and General	160,909	156,837
Fundraising	359,751	428,814
<b>Total Expenses</b>	<b>\$4,709,710</b>	<b>\$4,916,247</b>
<b>Change in Net Assets</b>	<b>(52,116)</b>	<b>45,519</b>
Net Assets, Beginning of Year	1,794,531	1,749,012
<b>Net Assets, End of Year</b>	<b>\$1,742,415</b>	<b>\$1,794,531</b>

**Revenue by Funding Source**



**Expenses By Program**



## COUNSELING OFFERED AT TWO LOCATIONS

### Administrative Office

4101 Parker Avenue  
West Palm Beach, FL 33405  
561-616-1222  
561-616-1230 Fax

### Wellington

12773 West Forest Hill Boulevard, Suite 219  
Wellington, FL 33414  
561-793-1698  
561-795-7513 Fax

## OTHER LOCATIONS

### Boca Raton

4400 North Federal Highway, Suite 38  
Boca Raton, FL 33432  
561-330-2266  
561-330-2264 Fax

### Belle Glade

401 S.E. 2nd Street  
Belle Glade, FL 33430  
561-996-4400  
561-996-4440 Fax

### Lake Worth

1776 Lake Worth Road, Suite 103  
Lake Worth, FL 33460  
561-540-1012  
561-540-1014 Fax

### PAT REEVES VILLAGE Program REACH

1320 Henrietta Avenue  
West Palm Beach, FL 33401  
561-514-0564  
561-514-0648 Fax

## We Wish To Recognize and Thank Our Funding Partners

*Children's Services Council of Palm Beach County  
Department of Children & Families  
Emergency Food and Shelter Program (EFSP)  
Florida Department of Health Children's Medical Services  
Palm Beach County Board of County Commissioners  
Palm Beach County Department of Community Services  
Palm Beach County Housing and Community Development  
Town of Palm Beach United Way  
United Way of Palm Beach County  
University of South Florida  
Victims of Crime Act*

