

Contact your local **Aging and Disability Resource Center** for referrals, information about services for older adults and caregivers, and partnership opportunities.

PSA – Planning and Service Area



PSA 1

Northwest Florida Area
Agency on Aging, Inc.
(850) 494-7101

PSA 2

Area Agency on Aging
for North Florida, Inc.
(850) 488-0055

PSA 3

Elder Options
(800) 262-2243

PSA 4

ElderSource The Area Agency
on Aging of Northeast Florida
(904) 391-6600

PSA 5

Area Agency on Aging of
Pasco-Pinellas, Inc.
(727) 570-9696

PSA 6

West Central Florida Area
Agency on Aging, Inc.
(813) 740-3888

PSA 7

Senior Resource Alliance
(407) 514-1800

PSA 8

Senior Choices of
Southwest Florida
(239) 652-6900

PSA 9

Area Agency on Aging of
Palm Beach/Treasure Coast
(561) 684-5885

PSA 10

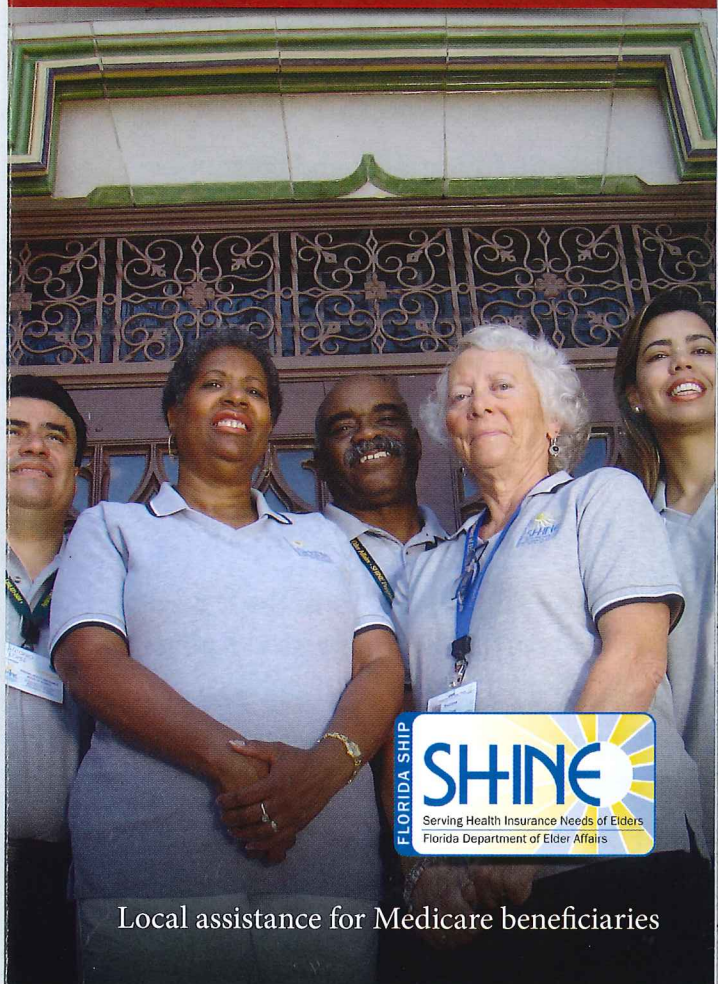
Aging and Disability Resource
Center of Broward County, Inc.
(954) 745-9567

PSA 11

Alliance for Aging, Inc.
(305) 670-6500

MAKE A DIFFERENCE

Volunteer for SHINE!



Local assistance for Medicare beneficiaries



DEPARTMENT OF ELDER AFFAIRS
4040 Esplanade Way | Tallahassee, FL 32399-7000
Phone: 850-414-2000 | elderaffairs.state.fl.us

The SHINE (Serving Health Insurance Needs of Elders) Program provides health insurance information and free, unbiased, and confidential counseling assistance to Medicare beneficiaries, their families, and caregivers.

WHAT IS VOLUNTEERING FOR SHINE ALL ABOUT?

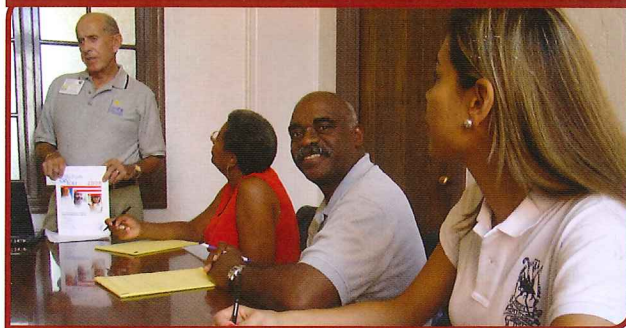
As a SHINE volunteer, you serve your community by performing at least one of the following functions:

- Provide Medicare and health insurance information, counseling, and assistance in person or over the phone
- Deliver educational presentations or speeches
- Distribute educational and promotional materials in your community
- Provide training and leadership to other volunteers
- Assist with general program support

WHAT BENEFITS DO I RECEIVE VOLUNTEERING FOR SHINE?

- Professional training from the Department of Elder Affairs and your local Aging and Disability Resource Center
- Opportunities to learn new skills, meet new people, and gain knowledge about Medicare
- Personal fulfillment from helping others
- Pride from being part of an award-winning team

"I came to SHINE initially as a client and a caregiver. I became a volunteer for the SHINE Program to help others in the way that I was helped."



HOW DO I GET STARTED?

- Contact SHINE to complete a volunteer application
- Join other community members in completing SHINE training
- Agree to uphold the integrity of the SHINE Program

CALL SHINE TODAY!

1-800-96-ELDER (1-800-963-5337)

Or visit us online at
floridashine.org