

Contact your local **Aging and Disability Resource Center** for referrals, information about services for older adults and caregivers, and partnership opportunities.

PSA – Planning and Service Area



PSA 1

Northwest Florida Area Agency on Aging, Inc.
(850) 494-7101

PSA 2

Area Agency on Aging for North Florida, Inc.
(850) 488-0055

PSA 3

Elder Options
(800) 262-2243

PSA 4

ElderSource The Area Agency on Aging of Northeast Florida
(904) 391-6600

PSA 5

Area Agency on Aging of Pasco-Pinellas, Inc.
(727) 570-9696

PSA 6

West Central Florida Area Agency on Aging, Inc.
(813) 740-3888

PSA 7

Senior Resource Alliance
(407) 514-1800

PSA 8

Senior Choices of Southwest Florida
(239) 652-6900

PSA 9

Area Agency on Aging of Palm Beach/Treasure Coast
(561) 684-5885

PSA 10

Aging and Disability Resource Center of Broward County, Inc.
(954) 745-9567

PSA 11

Alliance for Aging, Inc.
(305) 670-6500

MEDICARE and HEALTH INSURANCE

Counseling and Information From an Unbiased Source

FREE ASSISTANCE!



DEPARTMENT OF ELDER AFFAIRS
4040 Esplanade Way | Tallahassee, FL 32399-7000
Phone: 850-414-2000 | elderaffairs.state.fl.us

Local assistance for Medicare beneficiaries

WHAT CAN THE SHINE PROGRAM DO FOR YOU?

- The Florida SHINE (Serving Health Insurance Needs of Elders) Program can help you understand your Medicare benefits.
- The SHINE Program can help you determine which Medicare Prescription Drug Plan best fits your needs.
- The SHINE Program can answer your questions about Medigap, long-term care insurance policies, and other health insurance programs for seniors.
- The SHINE Program can assist Medicare beneficiaries in specific areas such as home health benefits, Medicare claims and appeals, and other Medicare issues.
- The SHINE Program can give you details about benefits available in your area and refer you to other helpful programs.
- The SHINE Program can offer educational presentations or public speeches on a variety of health insurance topics.

SHINE services are free, unbiased, and available to the following:

- Medicare Beneficiaries
- Caregivers or Representatives
- Health Care Professionals
- Community Groups
- Faith-Based Organizations and More!

"SHINE helped me straighten out my insurance and my medical bills. I have a limited income household, so SHINE was a tremendous help to me!"

SHINE counselors are committed to helping you make informed choices for yourself regarding your insurance benefits. Counselors and volunteers are not affiliated with any insurance company and will not attempt to sell you insurance. All counseling records are strictly confidential.

CALL SHINE TODAY!

1-800-96-ELDER (1-800-963-5337)

Or visit us online at
floridashine.org

MAKE A DIFFERENCE

If you enjoy interacting with people, learning new things, and are willing to fill a serious need by volunteering, the SHINE Program may have the perfect opportunity for you. Contact SHINE today, and ask about becoming a volunteer.