

Contact your local **Aging and Disability Resource Center** for referrals, information about services for older adults and caregivers, and partnership opportunities.

PSA – Planning and Service Area



**PSA 1**

Northwest Florida Area Agency on Aging, Inc.  
(850) 494-7101

**PSA 2**

Area Agency on Aging for North Florida, Inc.  
(850) 488-0055

**PSA 3**

Elder Options  
(800) 262-2243

**PSA 4**

ElderSource The Area Agency on Aging of Northeast Florida  
(904) 391-6600

**PSA 5**

Area Agency on Aging of Pasco-Pinellas, Inc.  
(727) 570-9696

**PSA 6**

West Central Florida Area Agency on Aging, Inc.  
(813) 740-3888

**PSA 7**

Senior Resource Alliance  
(407) 514-1800

**PSA 8**

Senior Choices of Southwest Florida  
(239) 652-6900

**PSA 9**

Area Agency on Aging of Palm Beach/Treasure Coast  
(561) 684-5885

**PSA 10**

Aging and Disability Resource Center of Broward County, Inc.  
(954) 745-9567

**PSA 11**

Alliance for Aging, Inc.  
(305) 670-6500

# MAKE A DIFFERENCE

## Partner With SHINE!



DEPARTMENT OF ELDER AFFAIRS  
4040 Esplanade Way | Tallahassee, FL 32399-7000  
Phone: 850-414-2000 | [elderaffairs.state.fl.us](http://elderaffairs.state.fl.us)

Local assistance for Medicare beneficiaries

The SHINE (Serving Health Insurance Needs of Elders) Program provides health insurance information and free, unbiased, and confidential counseling assistance to Medicare beneficiaries, their families, and caregivers.

## WHAT CAN SHINE DO FOR YOU?

- Publicize its partnership with your organization
- Provide trained counselors to assist your clients in person or over the phone with Medicare and health insurance benefits or inquiries
- Educate and train your staff about SHINE, Medicare, and other benefit programs
- Offer public presentations on a variety of health insurance topics

*“Working with SHINE has helped to strengthen our position as a trusted community resource.”*

SHINE partners with a wide variety of organizations including the following:

- State and Municipal Agencies
- Libraries
- Senior and Community Centers
- Faith-Based Organizations
- Hospitals and Clinics
- Professional and Cultural Groups

*“Our clients’ focus should be on their health. SHINE counselors ease the stress of navigating Medicare and other benefits.”*

## WHAT CAN YOU DO AS A SHINE PARTNER?

- Display or distribute SHINE materials
- Provide client referrals to the SHINE Program
- Host SHINE counseling, training, or presentations at your location
- Complete training to provide counseling services
- Assist in the recruitment of volunteers and partners for SHINE

## HOW DO WE GET STARTED?

# CALL SHINE TODAY!

1-800-96-ELDER (1-800-963-5337)

Or visit us online at  
[floridashine.org](http://floridashine.org)

SHINE is not affiliated with any insurance company. SHINE counselors do not sell or solicit any type of insurance or other products. All counseling assistance and records are strictly confidential.