



Staying Connected

A newsletter for Volunteers

The publication of the department of Human Resources

And office of Volunteer Services

Dec 2009

Special Interest Articles:

- Our Purpose
- Our Mission
- ACC Volunteers
- 2009 Highlights
- Happy Anniversaries

- 2010 Dates to Remember

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We're Back!! - Our Purpose --

The purpose of this newsletter is to stay connected and provide general updates to our volunteers.

We will use this tool as a way to improve communications, create credibility and build our organization's identity among our volunteers. Our aim is to bring information to all volunteers regarding a review of our policies and procedures, safety tips, a means of celebration and recognition,

volunteer profile, accomplishments, and resources on a quarterly basis.

Should you have any questions, please feel free to call either myself (Kris Riedell) or Judy Garrison in Human Resources at 561-683-2700.

Our Mission!!

❖ *The Volunteer Services Department is committed to providing informed, caring volunteers to support the needs of patients and staff in accordance with the Mission of Alzheimer's Community Care, Inc.*

❖ *To provide service in a caring, courteous, comforting and professional manner.*

❖ *To serve our patients, staff, and community needs in a timely fashion and act as an Ambassador for Alzheimer's Community Care within the community.*

❖ *To work as a team with other volunteers, staff, patients, and community.*

❖ *To be known for the excellent service we provide.*

Alzheimer's Community Care Mission Statement

The mission of Alzheimer's Community Care is to promote and provide specialized quality compassionate care to Alzheimer's disease and related disorders patients and caregivers within a community-based environment.

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Alzheimer's Community Care 2009 Highlights

- *Larry Butcher, Chair of our Board of Directors, made an eloquent presentation to the United States Senate Special Committee on Aging on March 25, 2009. His presentation focused on ACC's model of care which was warmly valued and understood by this prestigious committee, other senators who came to listen, a room full of advocates, and television viewers. Many of them were inspired by his message and have contacted Mr. Butcher and our organization directly. You can view Mr. Butcher's presentation on our web site at www.alzcare.org, as well as the presentations of the other panelists: Maria Shriver, First Lady of California and a caregiver, Newt Gingrich, former Speaker of the House of Representatives, Bob Kerry, former Senator from Nebraska, and Sandra Day O'Connor, former US Supreme Court Justice and a caregiver. For our organization to make our existence known in such a prominent manner was a very proud moment.*
- *The 2009 Alzheimer's Educational Conference was held at the Palm Beach County Convention Center in West Palm Beach, on May 28 and 29, 2009. Our conference attracted over 700 attendees. It could not happen without everyone's efforts, starting with the CCS Department. Everyone played an important role: the Education Department, the Family Nurse Consultants and their assistants, and-in the final months-the Specialized Day Services staff and patients who made the table centerpieces and the beautiful quilt that was presented to the Alzheimer's Foundation of America in a ceremony at the conference. Leadership and each of their teams also contributed to ensure that all details of this major event were carried out. Our volunteers worked faithfully during the two days, registering participants and directing them to the appropriate locations, among other duties. A big thank you goes out to the following volunteers for helping out: Annie Hayes, Marilyn Diamond, Phyllis Cafarelli, Margaret Matthews, Sylvia Bishop, Elaine Burger, Tom Roscia, Al Ambrose, Chuck Harris and Joe Trione. Our day care staff provided respite for patients, many for the first time in such a setting. It takes all of our ACC family to provide such a great experience for the community and you did it with grace and dignity. I am so proud of all of you.*



Volunteers

Margaret Matthews, Sylvia Bishop ,
Wilhemina Wilson, Annie Hayes

- *On April 16, 2009, Ida Mae Jackson, our longtime volunteer from Pahokee, was honored at the 2009 Prime Time Awards. This event was held at the Marriott in Palm Beach Gardens. Ida Mae was presented with the Mangrove Bay Service to Seniors Award. Ida Mae, a native of Georgia, has lived most of her life in Pahokee. She is a gentle, soft spoken woman, who brings her culture into the Pahokee center daily; she is known to lead the group in gospel songs. Ida Mae is compassionate and her commitment is exemplified in all she does. These characteristics made Ida Mae a perfect fit in the advancement of our cause, which is placing a safety net around both the patient and caregiver every day. Ida Mae joined our team in October of 2003, and has been an ever-increasing asset to our organization and patients as she stays connected with their lives every day. Ida Mae is dedicated in performing duties over and above her responsibilities. Ida Mae typically leads activities, engages others in conversation, and is eager to help wherever needed. Ida Mae's years of service to our day center totals 6059 hrs. resulting in a donation value of \$109,233.*



Volunteers James Houilhan, Prime Time Award Winner Ida Mae Jackson and
Pahokee Day Care Program Manager, Bernard Wiseman

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Happy Anniversary to the following volunteers:

November Anniversaries

Mark Shalloway
Ida Filloramo
Joy Miltonberger
Lexye Aversa
Hayden Hosford
James Houilhan
Thomas Rosica
Perry Borman
Victoria Erskine
Debra McDonald
Martha Ramirez
Karla Walter

December Anniversaries

Glen Meyer
Marilyn Diamond
Georgena Simoneau



*There are those who look at things
the way they are, and ask why... I
dream of things that never were, and
ask why not?*

Robert Kennedy

2010 Important Information and Dates to Remember:

Alzheimer Community Care's Annual Gala- Friday, January 15, 2010, The Mar-a-Lago Club, Palm Beach

Annual Volunteer Breakfast- Held at Headquarters on Tuesday, March 2, 2010- 9:30 a.m. - 11:00 a.m.

Educational Conference- Palm Beach County Convention Center June 3-4, 2010.

Also you may find ACC at its website which is www.alzcare.org or on Facebooks



***Alzheimer's Community Care would like to wish all our
volunteers a WONDERFUL HOLIDAY SEASON AND A
VERY SAFE AND HAPPY NEW YEAR!!***

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Alzheimer's Community Care Volunteers

The Volunteers at ACC are an invaluable commodity to this organization. Without our Volunteers, ACC would not be able to accomplish many of the agenda items that we are able to on a daily basis, so Thank You for Everything you do!! To date ACC has 238 active volunteers who have served 9789 hours in 2009.

*The volunteers at ACC serve in every area of the organization. We have discovered that **everyone** has a talent to give to ACC and by tapping into people's skills and knowledge creates a more meaningful experience for our volunteer and those he or she serves.*

It is my distinct pleasure to announce that our own Kathy Walker (North Stuart Program Manager) was presented with the **Pillar of the Community Award** by the United Way of Martin County this morning. This award honors Martin County citizens that exemplify the six pillars of character: trustworthiness, respect, responsibility, fairness, caring and citizenship. I believe that everyone who knows Kathy would agree that she demonstrates each of these characteristics daily and is most deserving of this accolade.

Below is an excerpt from the nomination made by Alzheimer's Community Care:

*"It is truly a privilege to nominate Kathleen Walker for the "Pillar of Character Award". Kathleen has been a long time resident of Martin County. Since October of 2005, Kathleen has served as the Program Manager of Alzheimer's Community Care's North Stuart Specialized Adult Day Service Center. In this role, Kathleen has served countless patients, caregivers and family members affected by Alzheimer's disease or a related disorder. Kathleen has a special "knack" for **caring!** Kathleen approaches even the most challenging of situations with a calm demeanor, empathy, compassion, and grace. She embodies kindness and support and is highly regarded and **respected** by those that she serves. As one caregiver wrote to Kathleen, "What you do for these folks...your kindness and compassion you give people and the support you give us is so remarkable".*

*In addition to her work related responsibilities, Kathleen's sense of community **responsibility** and **citizenship** is evident. For over ten years, Kathleen served on the Board of Directors of the Environmental Studies Center, an organization committed to providing children with education and hands-on-learning experiences which fosters a greater respect and accountability in protecting the environment. Kathleen also contributes to a wide array of community events throughout the year such as "Taste of Jensen" through her ongoing volunteerism and service.*

I have always admired the pride and ownership that Kathleen takes in our community. She is true "Martin County Girl" in every way. I believe that she is most worthy of receiving the Pillar of Character Award and I thank you for your consideration."



Kathy Walker, Program Manager North Stuart and Ron Radcliffe, Vice President, CCS.

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